

ANNUAL REPORT

2021 / 2022



WHATUNGA TŪAO
VOLUNTEER
CENTRAL

CHAIR'S REPORT

by Chris Atherton

This year has seen Whatunga Tūao | Volunteer Central build upon the success generated through our strategic plan – a Connected Future. We have continued to support our volunteers find roles that support their needs, and to connect them with organisations that value their contributions. This has resulted in an increase in the number of volunteers, the number of member organisations using our volunteers and the number of volunteer placements we have made. All of these metrics have shown a marked increase over the past 12 months.

We now have over 1,600 active Volunteers, nearly 120 member organisations, and although the number of active roles and referrals has reduced compared with last year, the number of matches has more than doubled to just over 1,300. This is evidence that the quality of what we are doing has improved greatly over the year, the credit for which has to belong to Kate Aplin and Carla Renata, our Manager and Marketing and Events Co-ordinator who have done an outstanding job this year, not to mention the hard work of our dedicated office volunteers.

The increase in number of volunteers and Member Organisations should be seen in light of the continued work we have done in supporting affected people in the community by COVID-19. This has been done with the support of MidCentral District Health Board (and is continuing through its successor organisation Manatu Hauora, The Ministry of Health) as well as the Ministry of Social Development.

Once again our very grateful thanks goes to our main funders and contributors at Horowhenua District Council, Palmerston North City Council, Manawatu District Council and The Department of Internal Affairs, as well as our member organisations.

Our Board of Trustees are also volunteers and give freely of their time, they give valuable input to the decision making process every month and are often involved with projects or issues during the year.

Statistics for period 1 July 2021 - 30 June 2022

119 <i>Organisations</i>	1604 <i>Volunteers</i>	165 <i>Roles</i>	2152 <i>Referrals</i>	1334 <i>Matches</i>
------------------------------------	----------------------------------	----------------------------	---------------------------------	-------------------------------

TUMU WHAKAHAERE MANAGER'S REPORT

By Kate Aplin

Ka tuwhitia te hopo, ka mairangatia te angitu
The hook is cast, and success is guaranteed

Hi, kia ora, talofa lava, namaste, oi, xin chao, selamat datang – these greetings are just a small sample of the diversity of volunteers registered with Whatunga Tūao | Volunteer Central which adds to one of our goals of “engaging diverse communities to spread the volunteering message and improve our visibility and value.” This is also echoed in the whakatauki leading this segment.

The 21/22 year has been one of growth for us in every respect. The number of volunteers registered with us has increased by 7%, the number of member organisations we work with has increased by 5%, and the biggest success factor of all is that the number of successful volunteer placements into roles has increased by 40%! It is awesome to know that there were over 1300 roles filled by volunteers in our communities over the past year in everything from gardening to governance, emergency to every day. We are extremely proud as a team to be a key part of our community and we get a real buzz when successful placements are made and the positive feedback is received.

Alongside our usual volunteer mahi we commenced a new role for delivery of food, shopping, essential supplies, medication, oximeters, and RAT kits to people isolating due to COVID-19. While there are many negatives about the effects of COVID, this service has been a positive outcome. Volunteers have completed 968 deliveries totalling 21,875km equating to travelling the length of Aotearoa New Zealand 13.7 times!

Along with our supportive strategic board of volunteers, we also have 7 office volunteers working behind the scenes every day. Without these people we would not be able to provide a service to our communities, and provide opportunities for volunteers to achieve their passion, and organisations to achieve their goals. Thank you to you all, and to our financial sponsors and supporters, for being part of our team.



Volunteers have completed
968 deliveries
totalling
21,875km
equating to travelling the
length of Aotearoa New
Zealand
13.7 times!



FINANCIAL REPORT

by Marisa Thompson

Financially, we have had a much better year than the previous year. The final outcome for 2021/22 was a surplus of \$16,790, which is an improvement on 2020/21's loss of \$8,323 and close to our budgeted surplus of \$11,748. This will allow us to replace some of our reserves as these have been used responding to COVID-19 and to the lockdown conditions to support our communities.

Cash reserves at the end of 2021/22 were very low for an organization of this size. Looking forward to 2023, we expect revenue from our work with Te Whatu Ora (formerly DHB) to decline as the Covid situation improves, but we have catered for this in our budget and are continuously looking for Sponsorship and other funding opportunities.

Profit & Loss Whatunga Tūao | Volunteer Central 1 July 2021 to 30 June 2022

	30-Jun-22
Income	
Donations	8,263.05
Grants	41,211.00 DIA Support for Volunteering 25,000.00 MSD Care In the Community Grant 21,092.00 PNCC Strategic Priority Grant 15,000.00 Lotteries Grant 10,000.00 HDC Community Development Grant 5,000.00 MDC Community Grant 5,000.00 Eastern and Central Community Trust 4,000.00 DIA COGs 3,669.00 PNCCSC Small Grants Fund
Sponsors	3,000.00 UCOL
Membership	6,128.00
Other Income	16,194.95
Interest received	68.00
Total Income	163,626.00
Less Operating Expenses	
Audit Fees	3,000.00
Community Events	20,801.59
Office Expenses	22,115.00
Staff Expenses	100,919.13
Total Operating Expenses	146,835.72
Surplus	16,790.28

We would like to acknowledge the financial support of the following:

